



Omni Screen Warranty

Blinds Online Ltd warrants all Omni Screen components and hardware to be free of defects in materials, under normal use and conditions, for a period of 2 years. Shadeview Mesh, free of defects in materials, under normal use and conditions, for a period of 10 years. Archilles Clear & Tinted PVC, free of defects in materials, under normal use and conditions, for a period of 2 years
And Alpha Motors (if motorising) for 7 years
And Screen Fabrication for 2 years

This warranty does not apply to any product that has been subject to misuse, negligence, incorrect installation, accidental damage or improper maintenance and this warranty does not cover general wear and tear. This warranty does not cover water ingress into the motor (if motorising), extreme weather events, unauthorized alterations or repairs, exposure to chemicals or corrosive elements such as a marine or salt air environment, cleaning products, or insects. This warranty does not cover exposure to high humidity environments resulting in mould, mildew, or fungal growths. This warranty does not cover clear PVC opaqueness due to rolling up when wet. This warranty does not cover gearbox unwinding from over tensioning. This warranty does not cover any and all costs associated with product removal and re-installation, nor does it cover non-authorized alterations or repairs. This will be decided upon at Blinds Online Ltd's discretion. It is the purchaser's responsibility to return, at their own expense, any defective goods to Blinds Online Limited

Please note that our products are manufactured with the best quality components and materials. All products are quality checked and tested before leaving the factory

There are no warranties that extend beyond this express written warranty, except the implied warranties of merchantability and fitness for a particular purpose. Under no circumstances shall the manufacturers and/or suppliers of the products be liable for lost profits, or other indirect, incidental, consequential, special or exemplary damages

Warranty Claims

Please contact Blinds Online Ltd with details of the problem. Should, for any reason, the awning need to be returned to the factory the customer shall repackage and send or deliver to the address provided. The products will be checked and if faulty will be repaired or replaced asap and returned to the customer, and the freight cost will be reimbursed. However, if in the factory's view, the product is not faulty the factory may charge for repairs, any changes, and/or freight

Screen Operation Care & Maintenance

All Blinds Online Ltd products are made of high-grade materials to exacting specifications. As long as screens are installed, operated, and maintained properly as per the instructions listed below, they should provide many years of satisfactory service. If requested at the time of installation, Blinds Online Ltd can explain the correct use of an awning and advise how best to remove it for cleaning

GENERAL

- Screens should be retracted in periods of high wind
- Awnings should be used under supervision only, as weather conditions can change quickly
- Rolling up screens when wet can encourage growth of mould, mildew and PVC cloudiness
- Do not attempt to adjust or remove any screen component, trying to do so may result in personal injury or product malfunction
- Do not use a BBQ, other cooking equipment, or gas heating directly near the screen, this can damage the fabric and cause mould/mildew
- Ensure bottom locks are engaged when the screen is lowered to prevent fabric moving in wind
 - Ensure all fasteners are secured adequately
 - Flashings are recommended where possible to prolong fabric lifespan
 - Powder coating is to be cleaned regularly

OPERATION

Manually crank operated screens: should be cranked to drop the screen. Turn slowly, and do not try to force the crank handle, you must ensure to keep the handle on the same angle as the gearbox position. Lower the screen to the desired position. Omni LITE screens must be lowered right down and have the bottom rail secured in position using the supplied anchor clips. Omni CHANNEL screens can be lowered to any desired height and secured using the slide locks. Omni screens, once anchored, or locked, can be wound back slightly to tension the screen. Do not over tighten as this can stretch fabric or potentially break the gearbox. When you are finished using the screen simply release it from the anchors (Omni Lite) or release the slide locks (Omni Channel) and wind to raise the screen

Automated screens: are very easy to use, inner and outer limits are set during installation. Simply push the button (up/down) to raise or lower your screen. Omni LITE should be overseen and guided in windy conditions. The screen can be stopped in any mid position by pushing the centre button on the remote. Remotes are battery operated which will require changing from time to time

HARDWARE MAINTENANCE

Your screen components are powder coated using Dulux powder coat systems. As a general rule cleaning should take place every six months. In areas where pollutants are more prevalent, such as beach front and industrial or geothermal areas, then a cleaning program should be carried out on a more frequent basis, i.e., one to three months

- Carefully remove any loose surface deposits with a wet sponge
- Use a soft brush (non-abrasive) and a mild household detergent (do not use solvents) in warm water, remove dust, salt and other deposits
 - Rinse off with clean fresh water
- It is recommended to check all fasteners annually

SUNSCREEN MESH MAINTENANCE

Sunscreen mesh fabric should be brushed regularly with a non-abrasive brush and hosed down with clean cold water and left to dry completely before rolling up – this is important to prevent mould and mildew growth
For more stubborn stains a solution of mild detergent and luke-warm water
Rinse thoroughly and allow to dry completely before rolling away
Treat stains as soon as possible

ACHILLES CLEAR & TINTED PVC MAINTENANCE

The use of harsh chemicals for cleaning should be avoided, as these can scratch the surface or attack the material
Clear and tinted PVC should only be cleaned with a diluted solution of mild soap and warm water
Rinse with clean water and dry with a soft cloth or a sponge
Do not use solvents or chemical cleaners
Do not expose sheets to abrasion
We recommend Vuplex plastic cleaner/polish